



Hanover Road Dental Health, PA

Drs. Munsey and Sanders

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On behalf of the entire staff, we would like to welcome you to our practice. We look forward to meeting you and helping you with your dental needs. In order to ease your introduction, we would like to tell you a little about our office.

Dr. John Munsey grew up in Saratoga, NY and became a dentist because it allows him to make a personal and creative difference in his patient's smiles and oral health. On his journey to Hanover Road Dental Health, Dr. Munsey attended Saint Lawrence University in Canton, NY where he received a B.S. Degree in Neuroscience in 2008. He then went on to Tufts University School of Dental Medicine, graduating in 2012. Dr. Munsey completed his residency at the University of Vermont College of medicine in partnership with Fletcher Allen Hospital. Dr. Munsey lives in Lebanon with his wife who is a Pediatric Dentist.

Dr. Maura Sanders grew up in Norwich, Vermont and graduated from Hanover High School in 1998. She then left the Upper Valley and went to college at Vanderbilt University in Nashville, Tennessee where she majored in Neuropsychology. From a young age she had an interest in dentistry and while in college made the decision to apply to dental school. She attended dental school at Case Western Reserve University in Cleveland, OH and graduated in 2006. Upon graduation she did a one year General Practice residency in dentistry at the University of Massachusetts. Dr. Sanders then decided to join the National Health Service Corps and she spent the next 7 years doing Public Health Dentistry in Worcester Massachusetts. In 2014 she and her husband decided to relocate their family back to the Upper Valley to raise their children where she grew up.

Dental Team

Currently our staff includes six Registered Dental Hygienists; Ellen, Julie, Mary, Noreen, Lindsay and Stephanie. We have 4 Dental Assistants on staff. LeAnne and Abby are Traditional Dental Assistants certified in Dental Radiography. Tyler is a Traditional Dental Assistant. Katherine is a CDA. Heather and Ashlee run the business office.

Practice

We are a traditional comprehensive general dental practice. As our mission statement says, "*We are determined to guide our patients to a comfortable, disease-free, functional dental condition....*" We provide affordable comprehensive evaluation and consultation services, preventive care and primary dental treatment in a range of disciplines in a friendly, caring environment. These include restorative treatment (fillings), periodontics, endodontics, prosthodontics (crowns, bridges and dentures), surgery and cosmetic procedures. We can offer a range of services and tailor our care to the needs and desires of each patient. We also refer patients with more complex needs to a network of dental specialists.

Generally, you will receive your regular preventive maintenance care by our hygiene staff and you will be examined both by the hygienist and dentist at each visit. You should arrange your prophylaxis appointments well in advance of the due date, especially if you need a particular time of day or day of the week.

Radiographs

The judicious use of radiographs (x-rays) is an important diagnostic tool for the modern preventive dental practice. We prescribe dental radiographs as necessary based on each patient's risk category and presenting conditions. If you have concerns regarding this part of our practice, we urge you to discuss them with us prior to treatment.

Materials

We possess a wide variety of materials for your care. For example, your fillings can be white, gold or silver. Each has its advantages and disadvantages. A simple brochure is available for your information. It is important to advise us of any allergies, current medications or concerns you may have prior to care.

Children

Children are welcome in our practice. However, we have no facility for child care. Unattended children who watch their parents' or siblings' dental treatment can be a distraction and are themselves *put at risk in the dental operatory*. We cannot care for young children left in the waiting room. Please make arrangements for child care on the day of your appointment.

Also, if you must drop off your older child for routine care, please check with the staff before leaving to provide consent for care (x-rays) and pick up time.

Missed appointments

Our appointment time is very valuable to us. We make every attempt to be accommodating when we set up your appointment and also provide reminders prior to the appointment. **If you should still fail to appear for your appointment without prior notice, you will be responsible for the cost of the missed appointment.**

Our patients can expect from us:

1. A high degree of professional skill and ability.
2. A dedication to your oral healthcare.
3. A minimization of costly reconstructive work through proper preventive care.
4. The highest effort to make your visits as comfortable as possible.
5. The right treatment at the right time.
6. Fees that are fair and just for the services provided.

In return, we expect from our patients:

1. Cooperation in making and keeping your appointments.
2. A conscientious effort toward good oral health.
3. Recall visits to maintain optimum oral health.
4. Arrangements for the payment of fees at the time of service.

Again, we welcome you and thank you for choosing our office.

Drs. Sanders, Munsey and the Dental team.